



2041 Industrial Drive
 McAllen, TX 78504
 (956) 630-1833 Phone • (877) 634-1833 Toll Free
 (956) 630-2241 Fax

**RETURN MATERIAL
 AUTHORIZATION**

RMA#: _____

CUSTOMER INFORMATION

Customer Name: _____
 Billing Address: _____

 City: _____ State: _____ Zip: _____
 Attn: _____
 Phone: (_____) _____ Fax: (_____) _____
 E-mail: _____

Payment Information:

Purchase Order #: _____
 Company Check
 ACH-Wire Transfer
 Credit Card: VISA • MasterCard • AMEX • Discover
 CC#: _____-_____-_____-_____
 Exp Date: ____ / ____ CVV Code: _____
 Name on Card: _____
 Billing Address: _____

 City: _____
 State: _____ Zip Code: _____

Shipping Address (if Different from Above):

Address: _____
 City: _____ State: _____ Zip: _____
 Attn: _____
 Phone: (_____) _____ Fax: (_____) _____
 E-mail: _____

PRODUCT INFORMATION-TO BE COMPLETED BY CUSTOMER

Model #	Serial #	Description of Problem
1.	_____	_____
2.	_____	_____
3.	_____	_____
4.	_____	_____
5.	_____	_____
6.	_____	_____
7.	_____	_____
8.	_____	_____
9.	_____	_____
10.	_____	_____

TECHNICIAN EVALUATION & RESOLUTION

Model #	Serial #	Resolution Code(s)	New S/N	Warranty Y/N	Expiration Date
1.	_____	_____	_____	_____	_____
2.	_____	_____	_____	_____	_____
3.	_____	_____	_____	_____	_____
4.	_____	_____	_____	_____	_____
5.	_____	_____	_____	_____	_____
6.	_____	_____	_____	_____	_____
7.	_____	_____	_____	_____	_____
8.	_____	_____	_____	_____	_____
9.	_____	_____	_____	_____	_____
10.	_____	_____	_____	_____	_____

Date Received: _____ Date Completed: _____
 Received Via: UPS / FedEx / USPS / Other Technician: _____
 Notes: _____ Quality Control: _____